

Getting started

Getting started

To start with MCPayment service



- 1. Launch Program**
Press Short Cut key to Launch Program **M**
- 2. Turn On Printer**

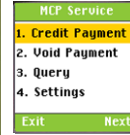
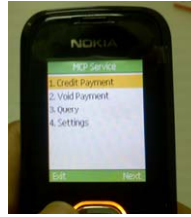
1

Using MCPayment

Using MCPayment

Ensure the McPrinter is powered on & Bluetooth of Phone is Turn On
Ensure Your GRPS is Activated.

MENU



- 1. To Accept Credit Card- Choose 1 or Press Next**

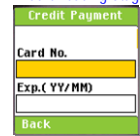
2

1. Credit Payment

Ensure Mcprinter Lights Blinks before Swiping Credit Card. Swipe with the Magnetic Portion "Faced Inwards". Approved Sales Transactions is automatically Settled everyday at 2359hrs. (Auto-Settlement)

1. Read Credit Card

* Card-reading Stage



-Swipe the credit card.



- Green Light will Blink**
Indicates ready to Read credit card
1. Swipe Credit Card
 2. Proceed to Input Amount

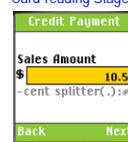
Using MCPayment

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Credit Payment

2. Input Sales Amount

* Card-reading Stage



-Input amount and select Next.



Press * to Clear Text

Press # for Decimal Point

Using MCPayment

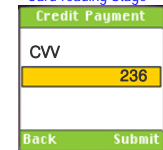
4

Credit Payment

CVV number is the last 3 digits of the Back of Visa /Master /Diners Card.
For Amex, the CVV is at the Front, last 4 digits.

3. Input CVV

* Card-reading Stage



-Input CVV and select Submit.

Press Submit to Send transaction for Approval



Using MCPayment

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Credit Payment

Ensure you choose the correct Telco GPRS provider.

Choose IDEAS Internet -Singtel; Sunsurf Mobile -MI; 3G/GPRS -Starhub

4. Send for Approval

* Card-reading Stage



Print out 2 copies of Receipt.
Customer to sign on
Customer copy



Using MCPayment

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Void Payment

Select Void Previous for voiding the Previous Sale Transactions.

1. Void Payment

Void Receipt	
Receipt ID	20051129000003
Back	Next

-Input Receipt ID and go Next.
This Page is for Void Receipt only.

Void Previous	
Query Result	2005/11/29 17:22
UI SA	
Appr No.	888886
Sales Amt	\$10.50
Menu	Void

-Check the details and select Void to void.

Optional Input Page

Void Previous	
Memo	
Back	Submit

-Input optional information and select Submit to void.

Void Previous	
Void Completed	2005/11/29 09:26
UI SA	
Appr No.	888886
Sales Amt.	-\$10.50
Menu	Print

Successful! : Void result is displayed.
- Select Print to get receipt.
- Select Menu to get back to Main menu.

Query

Query is used for checking the Status of the Previous Transactions. (Sale or Void). It can also be used to print receipt.

1. Query

Query is mainly used for reprinting the receipt of past approval.

Query Receipt	
Receipt ID	20051129000003
Back	Next

-Input Receipt ID and Go Next.

This Page is displayed only for Query Receipt.

Query Previous	
Query Result	2005/11/29 09:22
UI SA	
Appr No.	888886
Sales Amt.	\$10.50
Menu	Print

Successful! : Query result is displayed.
- Select Print to get receipt.
- Select Menu to get back to Main menu.
Amount displayed in red with '-' sign for Void Result.

Settings

Settings

You can change some of system options by Settings.

Settings	
1. Login	
2. Receipt	
3. Update Settings	
4. Help	
Back	Next

-Login : login option (ask password every time or never)

-Receipt : number of receipt copies to be printed.

-Update Settings : get system updates from MCPayment server.

-Help : display contacts of customer center.

Login	
Ask Password Everytime?	YES NO
Back	Save

Receipt	
Number of Copies	2 3
Back	Save

-Chose (Yes or No) / (2 or 3) using navigation key.

-Select Save to save changes.

-Select Back to dismiss changes.

Tips and Troubleshooting

1. My Error Code is "SY24"

Check whether you have selected the correct Telco GPRS selection? This error is due to no GPRS connection.

2. My Error Code is "Declined"

Use another Credit Card. The Transaction is Declined by the Card issuing Bank.

3. There is no response after I send for Approval.

From the Menu, Select 3 (Query) to check whether the Previous transaction is approved. Otherwise Do the transaction again.

4. I cannot swipe the card.

Exit the program and run again. Make sure the Printer is on and the blue light is blinking after you select Credit Payment.

Call 62990030 For Technical Support